

Side by side:

Improving food security



2023
Annual Report

Contents



NZFN Staff Fred Te Moananui and Mose Vaiouga in front of a large crisis relief donation from Fonterra.

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Chairman's report

In our third year of operation the New Zealand Food Network (NZFN) received, managed, and delivered 9,486 tonnes of food (equivalent to 25,669,462 meals). This was an increase of 874 tonnes (1,062,497 meals) on 2022.



In addition, NZFN distributed a further 688 tonnes of important household items to families in need for a total of 10,109 tonnes of food and essential items delivered.

2023 was our first full year of operation without the challenges of Covid-19 lockdowns and associated difficulties. During the year we built on our relationships with our current donors, established important relationships with new donors, continued our food purchasing on behalf of Food Hubs and the Ministry of Social Development and refined our operating processes.

NZFN's purpose is to provide food to communities in need. Our business is operating warehouses and trucks and managing relationships with donors, food charities and providers of logistics services. We run two efficient warehouses in Auckland and Christchurch and in 2023 worked with Turners and Growers in a shared facility in Hawkes Bay. The board and management are very aware that warehouses and transport operations can be dangerous places to work. We pay a great deal of attention to safety in our workplaces. We continue to refine and improve our work practices and improve our safety reporting and accident prevention capability.

We have very many donors all around the country and we thank them all. A special thank you however, for the continued support and regular supply of large quantities of intentionally gifted donations from our founding partners Fonterra, Sanitarium and T&G Global Limited.

My fellow directors join me in thanking the team at NZFN, led by Gavin Findlay, for all their hard work in another demanding year. Our team has grown in 2023 and we thank Angela, Carolyn, Courtney, Craig, Deborah, Diana, Elisa, Fred, Geoff, Kristen, Ken, Kevin, Jeff, Joseph, Julie, Madi, Mose, Nicki, Patrick, Raghu, Ram, Renato, Scott, Sophie, Vim and Washeem for all their great work during the year.

Finally, sincere thanks to our hard-working board, Deborah, Suzanne, Suneil and Ray. It has been another demanding year. Special thanks to Suzanne who stepped down this year after being one of the founding directors, helping to get NZFN up and running in the earliest days of Covid-19 lockdowns.

We welcomed Ray Te Whiu to the board during the year. Ray is a senior executive in a large logistics company, and we are delighted to have him join us.

We look forward to 2024 and continuing our mission to source and deliver excess bulk food all around New Zealand to families and individuals in need.

David Kirk
NZFN Board Chairman



Founder's report

As I reflect on the accomplishments and challenges of the past year, I am reminded of the profound impact our organisation has had in addressing one of the most pressing issues of our time: food insecurity.



Food insecurity, the gnawing uncertainty of not knowing where one's next meal will come from, continues to afflict hundreds of thousands of individuals and families throughout Aotearoa New Zealand. It is a silent crisis that affects people of all ages, races, and backgrounds. Yet, it is a crisis that can be addressed, and it is our moral imperative to do so.

Over the past year, our organisation has tirelessly worked towards alleviating the suffering caused by food insecurity. Through the collective efforts of our dedicated team, generous donors, and passionate volunteers, we have made significant strides in providing food for community organisations who in turn provide food and other services to those in need.

Furthermore, our emergency relief efforts have been crucial in times of crisis. Natural disasters, weather events, and the ongoing COVID-19 pandemic have exacerbated food insecurity. In response, we have swiftly mobilised resources to provide immediate food assistance to those affected. Our partnerships with government agencies and other relief organisations have allowed us to extend our reach and impact during these challenging times.

However, despite our achievements, the road ahead remains daunting. Food insecurity continues to persist, demanding our unwavering commitment and collaborative efforts. The root causes are deeply entrenched, requiring systemic changes at local, national, and global levels. It is not enough to merely address the symptoms; we must strive to create a world where no one goes to bed hungry.



As we move forward, we must remain steadfast in our dedication to eradicating food insecurity. We must continue to innovate, adapt, and leverage the power of technology to reach those in need more effectively. We must advocate for policies that prioritise food security, ensuring that it becomes an essential component of any comprehensive development agenda. We must foster partnerships and alliances, working together with governments, businesses, and community organisations to create sustainable solutions.

Our journey to end food insecurity will be arduous, but it is a journey worth undertaking. Together, we can build a world where nutritious food is a fundamental right, not a privilege. Together, we can ensure that every child, every family, every individual has access to the nourishment they need to thrive and reach their full potential.

I am grateful for your unwavering support and belief in our mission. Your contributions, whether through financial support, volunteering, food donations, or spreading awareness, have made a tangible difference in the lives of countless individuals.

Finally, I want to express my gratitude to Gavin Findlay and the team at New Zealand Food Network for your commitment and hard work over the last year.

Thank you for being part of our journey.

Deborah Manning

Founder & Strategic Engagement Advisor

CEO's report

It has been three years since the COVID-19 pandemic sent shock waves through the New Zealand economy and triggered record high demand for food support across Aotearoa.



The abolishment of the COVID-19 framework in September 2022 was some much-needed light at the end of the tunnel, and there was hope that demand for our services would lighten. The unfortunate reality is New Zealand is in the tightening grip of an ever-increasing cost-of-living crisis, and demand for our services has continued to skyrocket. It is clear, from engagement with our partners and stakeholders, that NZFN is a key player in combating commercial food waste and enhancing food security for vulnerable communities across Aotearoa.

In January and February 2023, the North Island suffered two devastating weather events which exacerbated the problems of food security and food waste. Together with some of our fantastic partners, the NZFN team worked tirelessly to ensure emergency food relief was delivered to affected communities – including those that were cut off due to access issues. We are now working with the Civil Defence and National Emergency Management Authority to become an integral part of food support for any future emergency situations.

As a not-for-profit, we continue to be fiscally prudent, ensuring we maximise outputs for the funding we receive. Throughout the year, the Ministry of Social Development (MSD) enabled NZFN to purchase a significant amount of additional food products to supplement our existing food supply network. This enabled our team to acquire specific products (including culturally appropriate foods) that our front-line partners requested on behalf of their diverse communities. Building strong

partnerships with all our suppliers allowed us to better understand their needs and capabilities and deliver more value for our front-line organisations. Having a strong, sound financial base now ensures we can look to the future with renewed vigour.

Whilst we continue to refine and enhance our core offering, we look to expand our services in areas where we can add value. Engaging with our overseas counterparts provided great insight into what mature, national organisations can evolve into. We are excited to take some of these learnings forward and use technology to enable better data recording, sector engagement and productivity. Upcycling and re-imagining how food surplus is used is another area we look forward to exploring.

Finally, to the NZFN Board, team, and partners - it is incredibly humbling to lead an organisation where everyone is driven to deliver good. To work with a family of partners (MSD, food donors and suppliers, our network of Food Hubs and wider stakeholders) whose unwavering dedication to help feed those struggling to access sufficient, nutritious food is truly inspiring. Thank you for your continued support and helping us to get food to where it is needed most.

Gavin Findlay
Chief Executive Officer



NZFN Food Hub KiwiHarvest unloading a donation.

"Thanks to NZFN, Kai With Love are able to give an excellent variety of decent food to between 2000-3000 people across the Nelson Tasman Region, each month. We are just SO grateful for your service. We couldn't do it without you, wouldn't even want to try."

Abigail Packer, Chief Executive, Kai With Love (Nelson)

Our vision, purpose and values

Our vision is for a New Zealand where no food is wasted, and everyone has access to sufficient, nutritious, and culturally appropriate food.



NZFN Food Hub Satisfy Food Rescue staff Cameron, poses with a bulk donation of kiwis.

Purpose

Our purpose is to get food to where it is needed most.

Values

Here at NZFN, we aspire to excellence in everything that we say and do by:

- › Care
- › Collaborate
- › Commit
- › Create

“At the moment people are having to cut their food budget in order to pay for housing/rental hikes, fuel costs and power bills. More and more families have been forced to move into emergency housing, living in their vehicles, living in other people’s garages, sleeping in bushes and household overcrowding.”

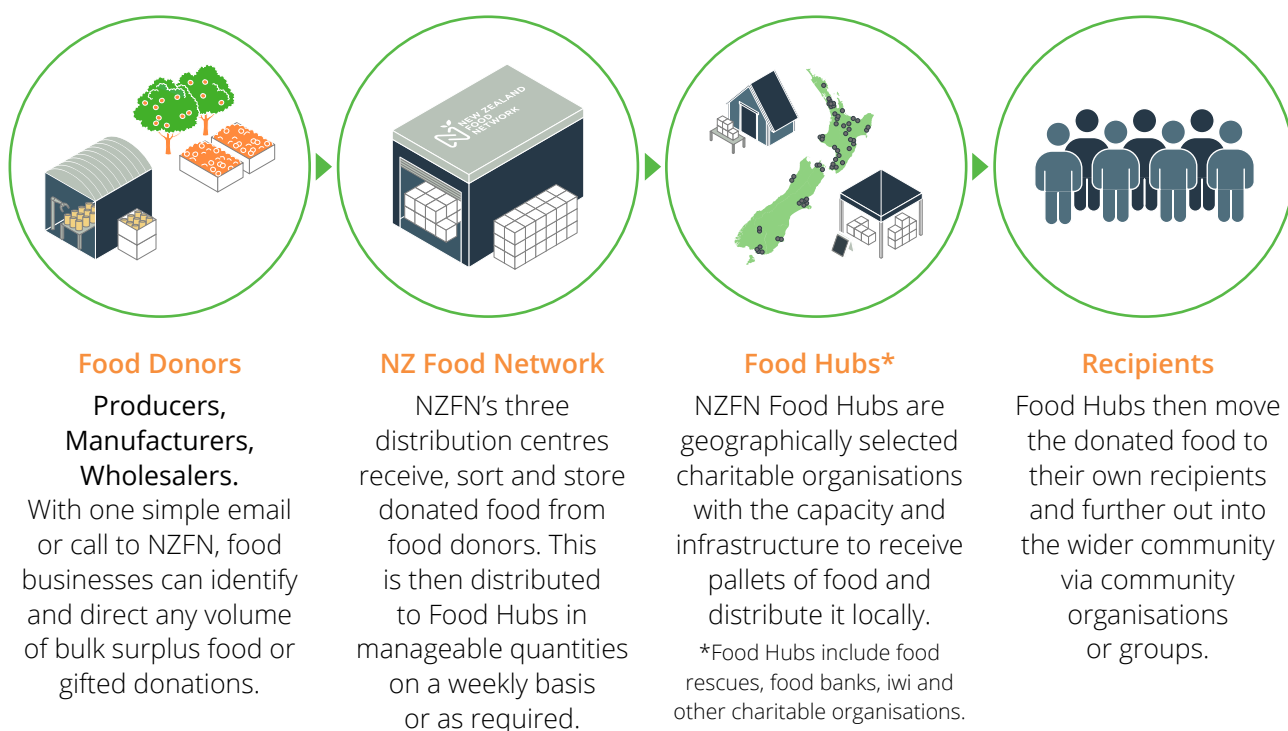
Te Paea Waipouri, Foodbank Coordinator, Turangi Foodbank



SuperGrans Tairāwhiti staff making meal kits for their clients.

How it works

Side by side, we make it easy for businesses to reach communities with food support. Whether it be managing surplus items that are edible but cannot be sold, donating as part of an intentional giving program or businesses looking to step up and do the right thing in times of crisis, we are there with our network to get food where it is needed most.



Across the process, NZFN adheres to strict Food Safety and Handling requirements

Making it easy for businesses do the right thing



Efficient solution for distressed inventory

Single point of contact for a quick, efficient & socially impactful solution to any volume of stock



Customised to your product requirements

Flexible and willing to 'make it work' for donations requiring repacking, re-labelling/over-labelling, samples, sorting and bulk size products



Drive social impact/ESG program

- › Tailored CSR Reporting
- › Corporate volunteering opportunities
- › Intentional Giving / Gifted Donations
- › Crisis Support
- › Significant impact on Waste Minimisation targets



Employee satisfaction

Your employee base enjoys knowing the business is doing the right thing with surplus stock and is helping fellow Kiwis in need



Continue supporting current charities

Where there is an existing donor relationship with a charity, NZFN will ensure donations continue to channel through to this charity, with over-flow moving further afield

*"Thank you for thinking of our community,
it helps knowing we are not doing life alone."*

From a recipient via Ingrid Klein-Ovink, Logistics Coordinator, Good Neighbour Aotearoa

The numbers

Our Impact



10,109,728_{kg}

Volume of food and essential items distributed
(includes food purchased on behalf of MSD/Food Hubs)

- 9,486,542 kilos of food distributed
- 623,186 kilos of non-food items distributed



25,669,462

Meal equivalents delivered to communities
in need



14,911,807_{kg}

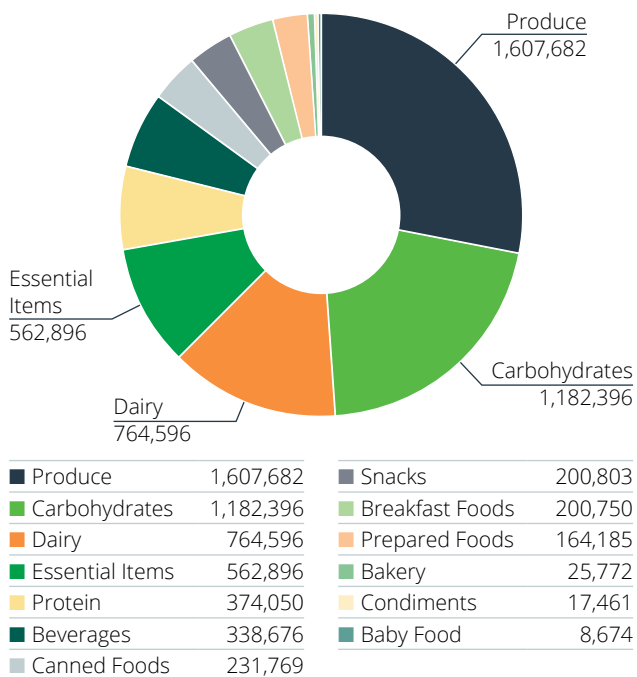
CO2-eq prevented from reaching our atmosphere
(calculated from surplus food)



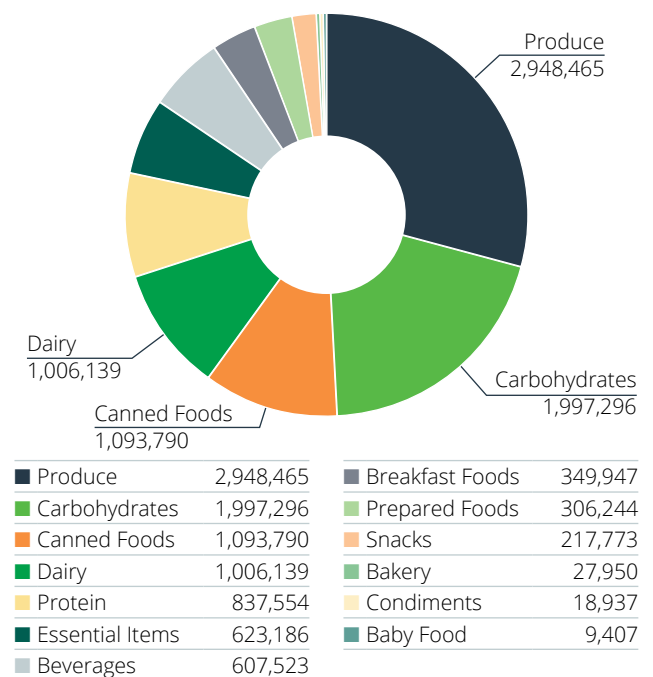
60

Food Hubs supported in FY22/23
(+133 emergency supply)

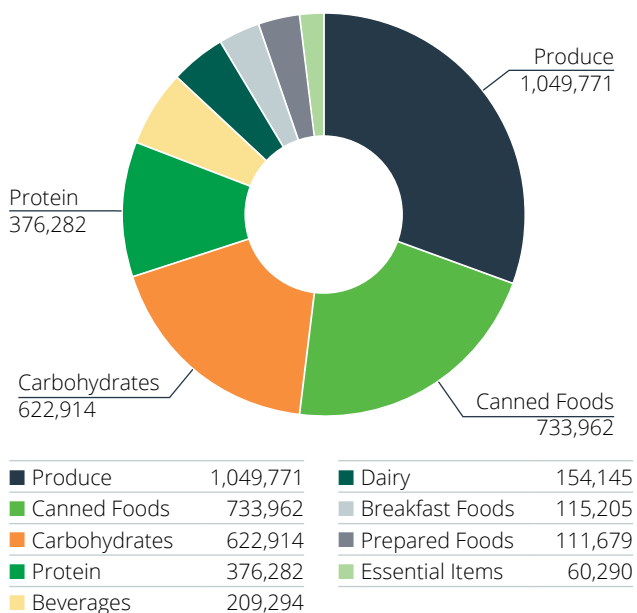
Surplus & Gifted Donations:



Overall Volumes (Gifted, Surplus, MSD Purchased):



Food Purchased on behalf of MSD:



"Kia ora I am very grateful for all the Kai that we have received, and it means everything because I can sleep at night knowing my babies' pukus are not hungry."

Recipient of SuperGrans Tairāwhiti Trust



NZFN Food Hub City Mission
Whanganui staff with donations.

Caring for communities

In the last year, NZFN distributed 10,109,728 kilos of food and essential items to 60 Food Hubs across New Zealand. Side by side, with our Food Donors and Food Hubs, NZFN is supporting on average almost half a million people each month, providing a diverse range of nutritious food to communities in need nationwide.



The year was marked by a significant reduction in surplus fresh produce due to inclement weather and other socio economic factors.. With the supply chain tightening at every point, the amount of surplus stock coming into NZFN warehouses was low (compared to previous years) despite demand soaring in the other direction.

If that was not enough, then the weather turned. The devastating impacts of the January 2023 Auckland floods and Cyclone Gabrielle exacerbated these issues for many North Island communities, making it even harder to fulfill their basic human needs of food, warmth, and shelter. With so many New Zealanders losing their homes and livelihoods, the demand for support in the affected regions drastically increased.

With all of these compounding factors, our Food Hubs have seen an 165% increase in demand for their services since the beginning of 2020. Food Hubs have reported that the primary reason people are now seeking food support is because of the rising cost of living.

The following confronting findings are from NZFN's Biannual Food Hub Survey which helps to paint a picture of the state of food security across the nation.

Key insights from our Food Hub survey:



165% increase
in the number of people our Food Hubs
are supporting since COVID-19 began



NZFN's Food Hubs current ability to meet
demand is
3.4/5



Through our Food Hubs, NZFN
is reaching
480,104 people
each month (9.2% of NZ's population)



Top 6 reasons people are seeking food
support include:

1. Rising cost of living
2. Low household/ individual income due to low paying jobs
3. Unemployment
4. Disability or sickness/injury
5. Seniors living on low fixed income such as pension
6. COVID isolation



69%
of Food Hubs are feeding more people
than at the start of 2020



NZFN Food Hub Kai With Love team sorting donations.



Creative under trying times

In the aftermath of the 2023 Auckland Anniversary Weekend Floods and Cyclone Gabrielle, NZFN played an essential role in getting crucial support to those most impacted. Our ability to do this was thanks to the unwavering support from the private and public sector - including iwi, charitable organisations, corporate donors and our amazing team of volunteers.



Rapid Relief Team NZ loading plane of supplies headed to a community cut off in Gisborne.

With our partnerships and facilities, we are primed to purchase and process bulk food donations and essential items in times of crisis. During these times it proved difficult for smaller organizations to procure and handle distribution.

The Ministry of Social Development (MSD), realizing the growing need, provided funding for us to bulk-purchase staple food items and top up volumes of low-running stock. When our Food Hubs on the frontline struggled after the Auckland Floods and Cyclone Gabrielle, NZFN provided immediate relief, even when access into the affected regions was limited.

This additional funding from MSD and collaboration between businesses enabled us to get much needed provisions to those in the most affected regions (Gisborne, Hawke's Bay, Northland and Auckland). Collaboration also enabled us to secure third party storage of these provisions so that the Food Hubs responding to the crisis were not overwhelmed with stock.

The combined efforts of our Food Donors created more than 200,000 kilos of food and essential items (the equivalent of 571,428 meals). As we have come to anticipate, Fonterra and Sanitarium stepped up to offer support practically before daybreak on the first day of the January floods and continued this support throughout the various phases of the crisis. Additional large donations from Nestlé, Reckitt Benckiser, and Countdown were also significant, adding to volume and variety. Also, generous financial donations from Zespri, T&G and Starbucks enabled us to purchase staples that were requested but not available from donated products.

A crucial collaboration was with the team at Countdown who directed any suppliers wanting to support affected communities, to us at NZFN. This boosted the volumes of food and essential items further.

NZFN were proud to be able to make it easy for so many businesses to be involved and give back at such a critical time for these hard-hit areas. We regard this as a perfect illustration of why we exist, and of the inherent need for collaboration in times of crisis.

Some other key collaborations that supported our relief efforts came from Tauranga Aero Club with whom we teamed up to airlift emergency food into isolated areas, such as Ruatoria; The Rapid Relief Team and Farmlands Food collaborated to deliver food into Hawke's Bay accessing the region via Palmerston North due to the road closures; NZ Post gave us access to spare space in their trucks on a daily basis to get food into Gisborne; and the local Gisborne Service Foods Team provided chilled storage free of charge to NZFN Food Hub, SuperGrans Tarāwhiti Trust, who were instrumental in distributing food further into the community.

NZFN was also fortunate to have the support of local iwi to aid the relief effort. We worked closely with East Cape and Tairāwhiti iwi Ngāti Porou who distributed food throughout their tribal lands, and Iwi Tapu Outreach in Auckland who, with the generosity of Mainfreight, were able to get donated supplies down to Hawke's Bay.

Thank you to all of the businesses who stepped up to support our communities worst affected by the floods and cyclone: (in alphabetical order)

- › Countdown
- › Eden Orchards
- › Farrah's
- › Fonterra
- › Foodstuffs
- › Frucor Suntory
- › Gourmet Foods
- › JDE Coffee
- › Kimberly - Clark New Zealand
- › Nestlé New Zealand Limited
- › New Zealand Creameries
- › Otis Oat Milk
- › PanPac
- › Paramount
- › Reckitt Benckiser
- › Sanford
- › Sanitarium
- › Starbucks Foundation
- › T&G Global Limited
- › Westland Milk Products
- › Yum Granola
- › Zespri

"We're very thankful for the work you all do. It's changing lives and saving families from violence by removing stress about food and helping place a meal on the table. We see it every day here in Rotorua - mum and dad both work, but making ends meet is just too hard and food becomes less of a priority. With the help NZFN provide, I've seen mums and dads crying and children laughing when being handed the food."

Elmer Peiffer, Manager of Feeding Rotorua Charitable Trust

North Island

During FY 22/23, NZFN distributed over 8,576,000kg of donated food and essential items throughout the North Island. Collectively, our Food Hubs then spread that out to a further 1,643 community organisations.

Responding to the growing need, we extended our geographical reach to the remote northern tip of the Bay of Plenty with new Food Hub, Te Whānau a Apanui (TWA) (Te Kaha). and the west coast area of Taranaki with On the House Charitable Trust. With MSD's 1.2-million-dollar support for the North Island weather events, over and above our standard support to registered Food Hubs, we also distributed product to 119 additional charitable organizations.

"We are seeing more desperation for food now as the cost of living has put a lot of pressure on our already vulnerable families here in the South Waikato Area. The organisations we work with are receiving more and more requests for support for food." – Marina Hagevoort, Manager, Halo Charitable Trust (South Waikato)

"It has been great receiving the food donations, the variety is always good and we manage to make up good food parcels that meet the needs of our whānau here. We have faced the pandemic along with flooding and multiple road closures which has seen us cut off to our nearest town for food supplies - so it has been great having the extra food and sundries for these emergencies."
– Louise Schroder, Community Connector, Te Rūnunga O Te Whānau

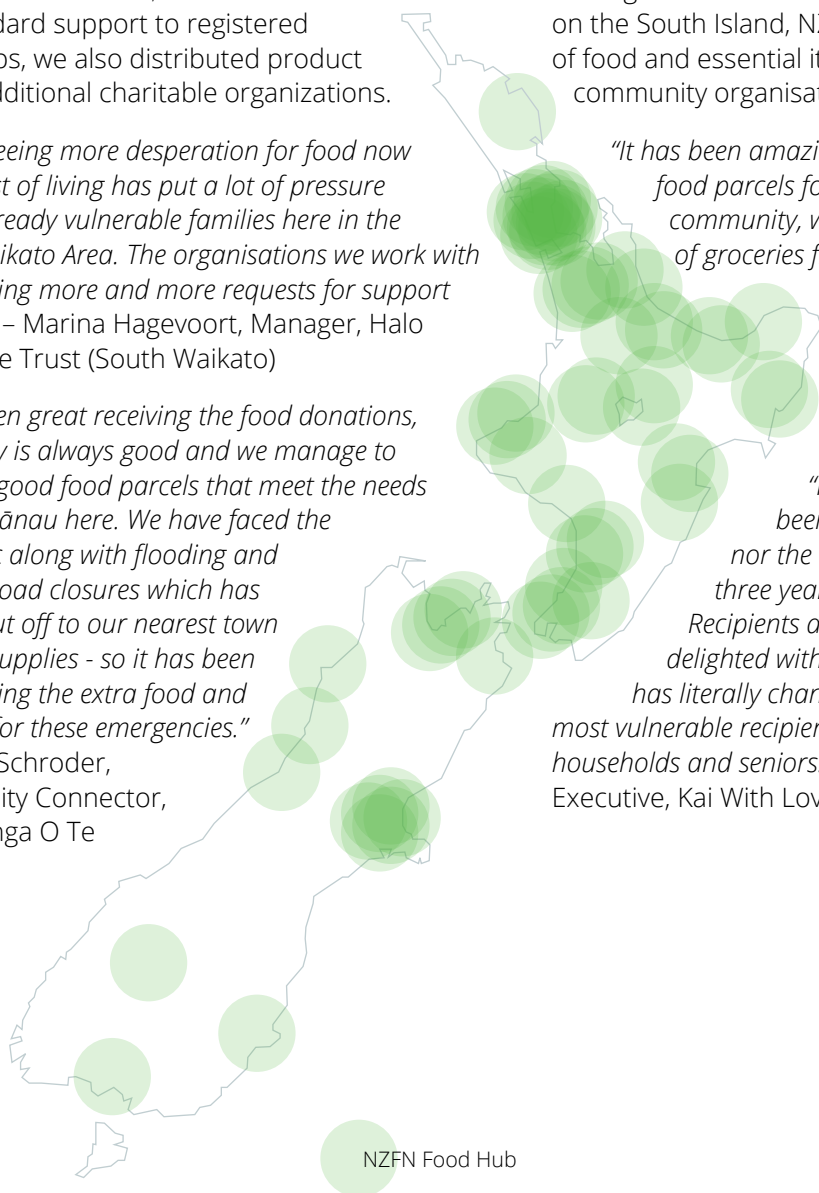
South Island

This past year, our South Island branch also saw an increase in demand for food. Operating out of Rolleston in the Canterbury region, the branch supports 13 registered Food Hubs and 14 additional smaller organisations receiving emergency supplies from NZFN. But food insecurity continues to grow in every part of our country. With the growing need in the West Coast, we also extended our reach to one more Food Hub, Te Tai Poutini Kai Puku in Hokitika, helping get food into more isolated areas.

Through this collaboration with the 13 Food Hubs on the South Island, NZFN distributed 1,533,000kg of food and essential items, reaching 450 community organisations.

"It has been amazing to add fresh fruit to food parcels for those in need within our community, with the huge cost increase of groceries fresh fruit becomes less of a priority." – Cameron Crawley, Operations Coordinator, Satisfy Food Rescue on behalf of Hope Community Trust

"Kai With Love would not have been able to supply the quantity nor the quality of support these past three years had it not been for NZFN. Recipients are increasingly amazed and delighted with the quality and variety. It has literally changed lives for some of our most vulnerable recipients, especially single parent households and seniors." – Abigail Packer, Chief Executive, Kai With Love (Nelson)





Committed to improvement

Three years since our establishment in June 2020, NZFN has moved from a 'start-up' to a 'growth' stage. With this growth, we have welcomed new team members to help increase outputs and scale up the positive impact on our environment and people. Although we saw a decrease in surplus food donations, with the help of MSD's funding to purchase food we distributed 9% more food than the previous year.



With growth comes the need for new processes and systems, specifically Health and Safety. NZFN formed a Health and Safety committee, and a number of new protocols were rolled out to ensure our team is kept safe. Lone Worker devices were set up for our more isolated staff including our truck driver and employee operating the Hawke's Bay branch. Driver waiting zones were installed at both our Auckland and Christchurch sites to ensure safety for truck drivers. The team continues to use Safe365, an integrated health and safety management software platform to record hazards and incidents on an ongoing basis. Staff were also trained in first aid, health & safety and handling dangerous goods.

We're also covering more ground. In November 2022, in conjunction with our fleet partner, Hyundai New Zealand, we secured a branded Hyundai Pavise truck which is being used to distribute food and essential items to Food Hubs in the wider Auckland area. Partnering with Hyundai allows us to carry up to 6,100 kilos of food at a time, empowering us to service Auckland hubs more efficiently.

In June 2022, NZFN was given \$440,000 by the Ministry for the Environment (MfE) to fund the installation of a chiller and freezer to help with increasing capacity. This funding will enable NZFN to divert an extra 1,100 tonnes of surplus food from landfill and provide more variety to our Food Hubs.



We were thrilled to receive and be nominated for a number of awards, growing our public profile and increasing awareness of what we do. These included:

- › WasteMINZ Award for Excellence Winner 2022
- › Sustainable Business Network 'Outstanding Collaboration Award' (Commendation) and 'Food For Good' Award Finalist 2022
- › NZ Food Awards Finalist 2022

Our Founder, Deborah Manning, was also awarded the Sustainability Superstar Award by the Sustainable Business Network and recognised as one of the Top 50 Women in Food & Drink Aotearoa New Zealand.

"It means everything being a single father with young children and unable to work, I struggle a lot and SuperGrans helps me a lot more than you can imagine. Thank you."
 Recipient of SuperGrans Tairāwhiti Trust



NZ Defense Force loading NZFN supplies onto helicopter to reach communities cut off because of Cyclone Gabrielle.





Collaboration in action

T&G Global Limited

With the Māori concept of kaitiakitanga central to who T&G is and what it does, the company is focused on growing healthier futures. Their foundational partnership with NZFN is one of the ways they do this in the community. This year, T&G, together with some of its growers and partners, donated over 838,827 kilos of fresh fruit and vegetables. One notable demonstration of their support was T&G providing NZFN space in their Hawke's Bay market site, enabling our Hawke's Bay branch in September 2021. By collaborating with us to find this innovative solution we've been able to look after the Eastern side of the North Island, avoiding additional transportation and meaning fresher produce to those areas. In the past year, our Hawke's Bay team distributed 244,549 kilos of fresh produce and food to 18 food hubs in Hawke's Bay and surrounding regions reaching Wairoa, Gisborne and Palmerston North.

Even prior to the floods and cyclone, inclement weather patterns massively affected growers. Fresh fruit and vegetables were in high demand all over the country. Towards the close of 2022, with the need in the community ever-growing alongside the volumes of surplus produce being very low, T&G generously purchased delicious fresh fruit and veggies to donate to NZFN to provide to Kiwis in need.

Fonterra

Fonterra continues to step up to help Kiwis in need. During FY23 Fonterra increased their intentional giving by a massive 50%. Fonterra's commitment to

our partnership has many touch points across the organisation. Intentional donations have ranged from Anchor milk powder, Anchor UHT, Calci-Yum, Primo and Mainland cheese blocks.

New streams of surplus within the business have also been identified, with close co-ordination between planners, the Community Engagement team, Regulatory Affairs, Technical teams, Food Safety and Quality, Customer Services and Distribution.

We are also able to take Fonterra sample and trial stocks. To us, these new streams are a clear demonstration of Fonterra's commitment to the community and the planet.

During the Auckland Floods, Fonterra was on the phone with us before the sun came up to see how they could help. Fonterra believe in Doing Good Together, and together we were able to maximise the impact we had in our communities during these significant events.

As one of Fonterra's key community partners, we have been the lucky recipient of another Fonterra initiative to give back to communities. Through Farm Source, Fonterra Farmers can choose to donate their reward points to one of three charities. The funds donated to NZFN throughout the year have been used to purchase staple food items and deliver more nutrition and variety to our Food Hubs.

Thank you to all the Fonterra Farmers who have chosen to support NZFN with their Farm Source Rewards points.

Sanitarium

Sanitarium has gone above and beyond throughout the year to uplift NZ communities. In October 2022, we ran a World Food Day campaign asking our Food Donors to get involved by holding an internal fundraiser with their employees and then using the funds raised to purchase food for our network. The team at Sanitarium did not disappoint, resulting in 10,800 servings of Weet-Bix being donated and distributed to Food Hubs.

In January 2023, continuing their focus on Serving Goodness and in recognition of the increasing demand for food support, Sanitarium generously increased its intentional giving of Weet-Bix by 50% and helped us feed more vulnerable communities and whānau facing food insecurity. Sanitarium give food where it's needed, when times are tough, developing food and nutrition security and helping prevent diet-related disease in vulnerable communities through food donation and education.

As the news of the Auckland Floods broke, Sanitarium was there offering crisis support immediately through our Food Hubs.

This equates to 2.4 million breakfasts or 99,144 packets (75 tonnes) of Weet-Bix donated to NZFN throughout 2023. That's enough to feed a meal to the entire Auckland, Wellington, Bay of Plenty and Taranaki regions or enough Weet-Bix boxes to run the length of 213 rugby fields!

Our Food Hubs regularly report how grateful they are for donations of breakfast cereals. Amy Olsen, Pataka Kai Manager from Waitara Foodbank says *"The Weet-Bix donation is a lifesaver! School holidays are hectic and it's so easy for us to run out of breakfast options."*

Other organisations who include NZFN in their Intentional Giving Programs include:

- › ANZCO Foods
- › Balle Bros Group
- › Bidfood Limited
- › Comvita New Zealand Limited
- › Crown Brands
- › Eden Orchards Limited
- › Farmland Foods Limited
- › Farrah Breads Limited
- › Fix & Fogg
- › Fonterra
- › Foodstuffs
- › Frucor Suntory
- › Goodman Fielder New Zealand Limited
- › Jacobs Douwe Egberts NZ (JDE Coffee)
- › Nestlé New Zealand Ltd
- › Sanitarium
- › Starbucks
- › Patoa Farms Ltd
- › Reckitt Benckiser
- › T&G Global Limited
- › Westland Milk Products
- › Whangarei Lions Club
- › Yum NZ
- › Zespri

"The joy on people's faces; from volunteers, happy to look after their community, to recipients of food, knowing they can feed their families, is something to behold. To all the donors and distributors, we thank you for all you do."

Elmer Peiffer, Founder & Manager, Rotorua Whakaora

Enviro NZ

Our People + Planet Initiative with Enviro NZ has gone from strength to strength over the last year. The partnership redirects bulk product that is fit for human consumption to NZFN.

Typically, food businesses working with Enviro NZ are keen to send as little to landfill as possible, with Enviro NZ processing, recovering and repurposing what they can. Recognising that some of the product they were receiving was still perfectly safe to eat or use, Enviro NZ approached NZFN to form a partnership. Enviro NZ's Product Recovery Team has introduced us to some of our top donors, such as Mars, Tip Top and Frucor.

We admire Enviro NZ's commitment to People & Planet, helping their customers do the right thing with their surplus product by bringing excess product to us at NZFN so it's put to its intended use – feeding people. This partnership has resulted in 219,928 kilos of food being donated.

Lisa Taylor, Business Development Manager at Enviro NZ – and the person responsible for spotting the opportunities to redirect product to us - says *"Our partnership with NZFN aligns with Enviro NZ's focus on environmental sustainability and caring for people. It offers a value-added proposition for our clients – and by working together, we provide a first line of product recovery that leads to positive social impact."*



Volunteers from Sanitarium help pack up Weet-bix.



Community volunteers and NZFN staff working together.

Financials

Statement of Comprehensive Revenue and Expense

For the year ended 31 March 2023

Revenue	2023 (\$)	2022 (\$)
Revenue from Non-Exchange Transactions	23,476,243	21,968,151
Revenue from Exchange Transactions	2,772,528	2,442,333
Total Revenue	26,248,771	24,410,484
Expenses		
Wages, Salaries and Other Employee Costs	2,066,235	1,731,482
Branding and Public Relations	85,976	98,241
Property Expenses	367,520	326,688
Purchases	20,152,972	17,500,985
Depreciation & Amortisation	211,519	135,056
Consulting & Implementation	199,130	15,313
Transport & Logistics	1,590,227	1,244,427
Warehouse Expenses	202,456	167,372
Information Technology and Communications	209,570	145,974
Other Expenses	208,300	133,770
Total Expenses	25,293,905	21,499,308
Operating Surplus For The Year	954,866	2,911,176
Other Comprehensive Revenue and Expenses	-	-
Total Other Comprehensive Revenue and Expenses	-	-
Total Comprehensive Revenue and Expense For The Year	954,866	2,911,176

For the full audited version of the financial statements, please go to Charities Services website.

Statement of Financial Position

As at 31 March 2023

Assets	2023 (\$)	2022 (\$)
Current Assets		
Cash and Cash Equivalents	4,255,441	14,096,639
Investment - Bank Term Deposits	40,000	20,000
Inventory	73,074	600,194
Trade and Other Receivables	134,670	562,676
Prepayments	33,727	18,458
Total Current Assets	4,536,912	15,297,967
Non-current Assets		
Plant and Equipment	1,288,551	350,350
Intangible Asset - Software Development	51,090	102,181
Total Non-current Assets	1,339,641	452,531
Total Assets	5,876,553	15,750,498
Liabilities		
Current Liabilities		
Trade and Other Payables	623,944	3,581,695
GST Payable	93,091	878,205
Employee Entitlements	186,814	130,082
Income Received in Advance	186,038	7,328,716
Total Current Liabilities	1,089,887	11,918,698
Total Liabilities	1,089,887	11,918,698
Net Assets	4,786,666	3,831,800
Equity		
Share Capital	-	-
Accumulated revenue and expense	4,786,666	3,831,800
Total Equity	4,786,666	3,831,800

For the full audited version of the financial statements, please go to Charities Services website.





Our supporters

Major funding partner

- › Ministry of Social Development

Other financial donors

- › Ministry for the Environment
- › Give2Asia/ Starbucks Foundation
- › Zespri
- › Farm Source (Fonterra)
- › FoodStuffs NZ
- › Public Donations
- › T&G Global Limited

Support beyond donations

- › Fonterra
- › Goodman
- › Hyundai New Zealand
- › In Motion
- › Integrated Packaging
- › KPMG
- › Ministry of Primary Industries
- › Rapid Labels
- › Tadpole
- › The Attention Works
- › T&G Global Limited
- › Tip Top Ice Cream Company Limited
- › VisitorRego

Food secure community partners

- › Ministry of Social Development
- › Kore Hiakai Zero Hunger Collective
- › Aotearoa Food Rescue Alliance (AFRA)

Top 10 food donors

- › T&G Global Limited (Founding Food Donor)
- › Fonterra (Founding Food Donor)
- › Sanitarium (Founding Food Donor)
- › Foodstuffs North Island
- › HelloFresh
- › Patoa Farms Limited
- › Frucor Suntory
- › Countdown
- › All Good
- › Nestlé New Zealand Limited

"It was an awesome experience and will definitely be back to help the team out. So rewarding and fulfilling to be doing mahi that benefits our communities."

Geoff, Sales Operations Manager NZMP Sales, Fonterra NZ

Other donors

- › Addavale Farming Company Limited
- › Air New Zealand
- › Americold
- › ANZCO Foods
- › Arnott's Group
- › Ashon Ventures
- › Balle Bros Group
- › Barker Fruit Processors Limited
- › Bidfood Limited
- › Bluebird Foods Limited
- › Champion Flour
- › CitiPac
- › Comvita New Zealand Limited
- › Cookie Time Limited
- › Cottonsoft Limited
- › Crown Brands
- › Dad's Pies
- › Dairyworks New Zealand
- › Danone Nutricia
- › DAS Foods Limited
- › Delmaine Fine Foods Limited
- › Diversey
- › DMS Progrowers
- › Eden Orchards Limited
- › Enviro NZ
- › Farmland Foods Limited
- › Farmlands Mathias International Limited
- › Farrah Breads Limited
- › Fix & Fogg
- › Forty Thieves Limited
- › Fresh Pork NZ
- › FSL Foods Limited
- › George Weston Foods NZ Limited
- › Golden Bay Fruit
- › Goodman Fielder New Zealand Limited
- › Gourmet Foods Limited
- › Great Southern Waters
- › Greenmount Foods
- › Groenz Limited
- › HelloFresh
- › House of Fine Foods
- › J.Friend and Co Limited
- › Jacobs Douwe Egberts NZ (JDE Coffee)
- › James Crisp Limited
- › JJ'S Waste & Recycling



Volunteers from Bluebird.



Community volunteers and NZFN staff working together.

Other donors *continued*

- › Kaibosh
- › Kellogg's NZ
- › Kimberly-Clark New Zealand
- › KiwiHarvest
- › Life Health Foods
- › Mac Hops Limited
- › Mars New Zealand Limited
- › Maxwell Logistics
- › McCain
- › Mccallum Industries
- › Meat The Need
- › MG Marketing Limited
- › Ministry of Education
- › Minor Figures
- › Mondelez NZ
- › New Zealand Creameries
- › Nexus Logistics
- › Panpac
- › Paramount Merchandise Company Limited
- › Pave Limited
- › Plant and Food Research
- › Primary Connect NZ
- › Reckitt Benckiser
- › Red Shoots Limited
- › Rockit Apples
- › Roti Bros
- › Royal Canin
- › Sanford Limited
- › Service Foods
- › Springbrook Foods
- › Taylor Pass Honey Co Limited
- › The Fish Wharf Limited
- › The Good Oil Company
- › The Griffin's Food Company
- › The Humble Oat Co Limited T/a Otis Oat Milk
- › The Period Place
- › Thirsty Camel Limited
- › Tip Top Ice Cream Company Limited
- › Trents SI
- › UCC Australia Coffee Limited
- › Unilever Food Solutions
- › Westland Milk Products
- › Whangarei Lions Club
- › Yum Granola

The gift of time – our volunteers

Over the year we were again fortunate to have the support of many volunteers who generously donated their time to help pack, sort and prepare food for distribution. These volunteers include a range of corporate groups and individuals from the community



It's invaluable to have these volunteers on our side, and we are incredibly grateful to everyone who has given their time, and to our corporate partners who have made this possible. It's made a real difference to our ability to keep up with the quick turn-around times of donated goods and has made a positive difference for our Food Hubs.

For corporate groups, volunteering provides staff with the opportunity to not only see the scale of our operation and better understand how we work, but to understand the impact that their organisations' products are making. For individuals, it's the chance to get hands on and help their communities, making a tangible difference for our environment while improving food security.



1,421

average meal equivalents
created by each volunteer



1,542hrs

of volunteering in total



2,600+kgs

average weight moved
per session

"We thoroughly enjoyed the time the NZFN. It was a wonderful experience connecting as a team and to do so in a manner that helps the community is the ideal result. We thank you for having us and look forward to the next day at NZFN!"

Simon Renwick, Field Sales Manager Vet & Retail NZ, Royal Canin

Businesses

Thank you to the businesses that gave their staff the opportunity to volunteer and give back.

- › Abbie
- › Align Tech
- › Anchor
- › ANZ
- › Auckland Council
- › Bluebird Foods Limited
- › Dentsu
- › Enviro NZ
- › Fonterra
- › Hawaiian Airlines
- › JDE Coffee
- › Mars New Zealand Limited
- › One Plus One Communications
- › Pepsico
- › Reach NZ
- › Royal Canin
- › Sanitarium
- › T&G Global Limited

"NZ Food Network is a well-run organisation, staffed by lovely, dedicated people. As a volunteer I'm valued, and made to feel welcome. It's a privilege to help at the Highbrook warehouse when I can."

Lynne Abrams, Community volunteer

Individual

Thank you to the individuals below that made the work of getting food into communities a little easier.

- › Alice Tam
- › Amila Gallage
- › Barbara Ann Schlumpf
- › Cecil Sigglekow
- › Charlotte Foster
- › Diana Honey
- › Don Silvester
- › Elizabeth Thompson
- › Faeryl Rotherham
- › Heather Small
- › Janette Wood
- › Joanna Heard
- › Kimamanda Jackson
- › Leanne Kwok
- › Linda Lowe
- › Lynne Abram
- › Margaret Barnett
- › Mayleve Tavita
- › Meann Evans-Parker
- › Minerva Mallete
- › Murray Streets
- › Rachel Downey
- › Siew Sim
- › Uso Skivi



SuperGrans Tairawhiti staff using every bit of lemon to make lemon honey and lemon pepper.



Food Hubs

Food Hub collaborations

These are partnering Food Hubs who we collaborate with to help redirect bulk surplus donations out further into the community. When a Food Hub is offered a large donation and they do not have capacity to store and process it, we can receive it and take care of it on their behalf. By working together, the Food Hub keeps the volume they can handle, and we help to distribute the rest further into the community.

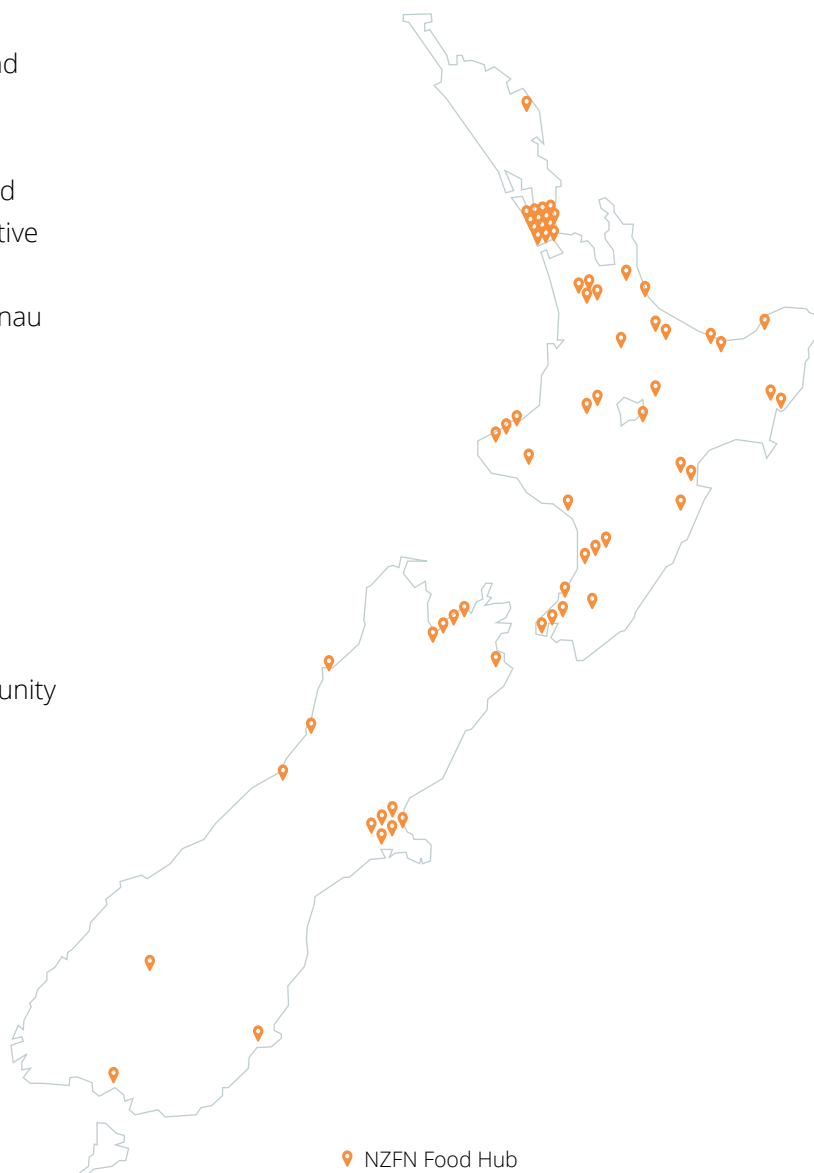
- › Auckland City Mission
- › Christchurch City Mission
- › Eat My Lunch
- › Fair Food
- › Food Not Bombs Tamaki Makaurau
- › Kaibosh
- › KiwiHarvest
- › Good Neighbour
- › Meremere Community Development Committee Inc
- › Nourished for Nil
- › Supreme Sikh Society of New Zealand
- › The Salvation Army Southern Divisional Headquarters
- › Whakaora Kai (Northland Food Bank)

NZFN Food Hubs (60)

- › Auckland City Mission
- › BBM Motivation
- › Christchurch City Mission
- › Christian Social Services Whanganui - City Mission Whanganui
- › Eltham Community Care/ Foodbank
- › Fair Food
- › Feeding Rotorua Charitable Trust
- › Food Rescue Northland
- › Gizzy Kai Rescue
- › Good Neighbour Aotearoa Trust
- › Grace Foundation
- › Halo Charitable Trust
- › Hauraki Maori Trust Board
- › Have a Heart
- › Hope Hub
- › Huntly Community Advice Trust and Social Services
- › Just Zilch
- › Kai With Love
- › Kaibosh (Kapiti)
- › Kaibosh (Petone)
- › Kairos Food Rescue
- › Kiwi Community Assistance (KCA) Charitable Trust
- › KiwiHarvest Auckland
- › KiwiHarvest Dunedin
- › KiwiHarvest Invercargill

- › KiwiHarvest North Shore
- › KiwiHarvest Queenstown
- › Mangaroa Marae
- › MUMA (Ngā Whare Waatea Marae)
- › Nelson Environment Centre
- › New Plymouth Community Foodbank
- › Nourished For Nil
- › On The House Charitable Trust
- › Poutini Waiora
- › Raahui Pookeka Kai Collective
- › Rotorua Whakaora
- › Satisfy Food Rescue
- › Society of St Vincent de Paul Auckland
- › South Auckland Christian Foodbank
- › SuperGrans Tairāwhiti Trust
- › Supreme Sikh Society of New Zealand
- › Takiri Mai Te Ata Whanau Ora Collective
- › Tataiahape Marae
- › Te Korowai Roopu Tautoko Inc (Whanau Development Services)
- › Te Pataka - Waimeha
- › Te Pataka Blenheim
- › Te Runanga o Nga Maata Waka
- › Te Tai Poutini Kai Puku
- › Te Whanau a Apanui (TWA)
- › The Food Basket CHB
- › The Salvation Army Hamilton City
- › The Salvation Army Manukau Community Ministries

- › The Salvation Army Northern Mission Support Centre
- › The Salvation Army Palmertson North Corp
- › The Salvation Army Southern Divisional Headquarters
- › Turangi Foodbank Inc
- › Visionwest Community Trust
- › Waikato Environment Centre t/as Go Eco
- › Waitara Foodbank - Pataka Kai
- › Waiwaste Food Rescue





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